

WARRANTY INFORMATION

All DCI Edge chairs, units, lights and cabinetry sold to and installed by authorized DCI Edge dealers are guaranteed to be free from defects in workmanship and materials for five years from the date of purchase.

During that period, we will repair or replace any defective part at no charge. DCI WILL NOT be responsible for dealer or service company labor charges or shipping charges to the DCI Edge factory.

Upholstery is warranted for one year from the date of purchase. This guarantee does not cover normal wear, stains, cuts, or scratches on upholstery or surface finishes.

Staining, discoloration, or deterioration of the equipment caused by disinfectant solutions is not covered under warranty.

We are continually striving to improve our products. We reserve the right to make modifications without the need for prior notification.

Power optic tubings carry a six-month warranty, bulbs are items not covered under warranty.

OEM ancillary devices installed on DCI Edge equipment will follow the original manufacturer's warranty and are not covered by DCI Edge's warranty. Please contact the manufacturer of the device for warranty details and concerns.

Examples of installed products:

- NSK NLZE Electric Micromotor - which offers a 3-Year Worry-Free Warranty
- Dentsply Sirona Cavitron(R) system
- Acteon(R) Sopro family of intraoral cameras, piezoelectric scalers, and curing lights
- DTE Woodpecker Scaler and Curing Light

WARNING: Only authorized dealers should attempt to service DCI Edge Equipment. The use of other than authorized dealers will void the warranty.

ORDERING INFORMATION

When ordering, please include the following information:

- **DCI requires Doctor or Clinic Name, address, email address and phone number before PO will be accepted.**
- Model and/or Part Number
- Description/Color
- Quantity
- Date Required
- Purchase Order Number
- Shipping Instructions

All prices quoted herein are in US dollars and are subject to change without notice. All prices listed in this catalog are suggested retail prices.

CUSTOMS

When ordering from DCI, you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the goods. Contact your local customs office for further information, as customs policies vary from country to country.

TERMS

Net 30 days on approved accounts; Visa, Mastercard or American Express can be used until credit is approved.

RETURNED GOODS

Items must be in original condition to be eligible for return; no credit will be issued on used, installed, damaged or incomplete returns (no partial packages). Custom equipment, custom cabinets, custom colors, obsolete and discontinued items will not be accepted for credit.

Returns will not be accepted outside of one year from the original invoice date. 15% Restocking fee will be applied on overstock Equipment returns.

FREIGHT DAMAGE

This guarantee does not cover damage resulting from improper installation, misuse, or accidents incurred in shipping and handling. All claims against the freight carrier must be initiated at the time the damaged items are received. The claim is the responsibility of the customer.